

# Annual Report 2021



# CARROLL COUNTY

## BOARD OF DEVELOPMENTAL DISABILITIES

Website: [carrollcbdd.org](http://carrollcbdd.org)

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# Annual Report 2021

## A message from Superintendent, Mathual J. Campbell

2021 was another challenging year dealing with COVID-19 restrictions. Carroll County Board remained committed to supporting providers to ensure services were still available. Technology was utilized to conduct most Board business. The Board continued to work diligently on the 2019-2021 Strategic Plan goals and had much success with develop an engaged workforce, invest in innovative programs, achieve meaningful outcomes, and financial accountability.

The Board continued working on an engaged workforce. Mid-East Ohio Regional Council completed the third employee engagement survey. Management uses this data to improve staff recognition and communication. Yearly pay and benefits was shared with staff and Bonusly was used to encourage staff commitment to agency goals. We have more work to do in this area.

The Board’s contract with Mid-East Ohio Regional Council helped with supporting providers. We were also able to add a new shared living provider and a new agency provider Omega. The Board continued support of providers with free Personal Protective Equipment, gift cards for Direct Support Professionals, second one-time payment in the amount of \$94,734. The Board also hired a Director of Family Supports to provide more support for families.

Carroll County now has a People First Chapter for self-advocacy. The Board paid for five individuals to attend Synergy Conference. We had six successful job placements in 2021. The Board served 46 early intervention children and completed seven evaluations.

Carroll County Board of DD is in great financial shape. We reached our goal of one year of reserve and was able for the fourth time to hold back our main operating levy by a half a mill for 2022 calendar year. We ended the year with 87 Individual Options Waivers, 43 Level 1, and 4 Self Empowered Life Funding Waivers. More importantly, there is seven people on our waiting list and we have resources to address people’s needs.

I want to say thank you to all staff, providers, and the community for making the most out of 2021. We have faced many challenges with this pandemic. Thank you for your support and making a difference in the lives of people with disabilities!

### 2021 CCBDD Employment – 53 Staff

Administration .....	5	Early Intervention .....	1
Preschool .....	9	School-age .....	18
School Nurse .....	1	Service & Supports .....	8
Employment .....	1	Advocacy .....	1
Maintenance/Janitorial.....	3	Transportation.....	6

### Individuals Receiving Services

Carroll Hills School enrollment		Individuals served
Early Intervention.....	35	by CCBDD
Preschool.....	59	292 individuals
School-age .....	19	Based on DODD/IDS
Community Employment ....	25	



# 2021 Developmental Disability Month

The County Board in conjunction with the Carroll Hills Council honored eight award recipients. 2021 was the second year we adjusted DD Month and did not hold our awards banquet. Due to COVID we shared the winners on social media.



Adult Personal Achievement Award  
Thomas Meager

Student Personal Achievement Award  
Mattie Mesic



Carroll County Commissioners Declares March as Developmental Disabilities Month  
Pictured L-R Nancy Boley, Julie Ketchum and Bob Wirkner



Helen Eick Outstanding Volunteer Award  
Chris Hyde



Helen Eick Outstanding Employee Award  
Tara Burke



Helen Eick Outstanding Provider Employee Award  
Jenny Danko



Superintendent's Award  
Lakisha Arnold



The Business and Industry Award  
FFA Camp Muskingum  
Todd Davis



The Service Award  
Carroll Meadows Golf Course  
Mary Ann Pozderac



Partnership Award  
Jami Fisher

# Developmental Disability Month continues...

**Years of Service Recognized by Carroll County Board of DD**

*Thank you for your dedication to those we serve!*

20 Years of service  
Lisa Erwin, Rose Howell, Bill Mannion, Cheryl Rohr and Amber Veach

15 Years of Service  
Margaret Mesler

10 Years of Service  
Nancy Boley, Amy Burgett and Nancy Fisher

5 Years of Service  
Missy Toothman

EXCELLENCE

Inclusion is within everyone's ABILITY

## Community Employment Service Awards



### 5 Years of Service

William is employed at Razor Rents and Marie works at Pieces with Purpose.

Congratulations!  
Keep up the great work.



# FINANCIAL Report

Ray Heaston, Business Manage

Children's Services	\$1,691,387	36%
Community and Transition Supports	\$579,845	12%
Service and Supports Coordination	\$513,792	11%
Administration	\$562,431	12%
Transportation	\$230,779	5%
Medicaid Services Match Funds	\$813,957	18%
Building and Facility	\$270,329	6%
<b>Total 2020 Expenses</b>	<b>\$4,738,652.70</b>	<b>100%</b>



## **Children's Services:**

Preschool through High School educational and therapy services at Carroll Hills School. Also, Early Intervention services provided to children from birth through two years old that are experiencing developmental delays or disabilities.

## **Community & Transition Supports:**

The Board uses funds to provide supports in many different areas throughout the lifetime of a Carroll County citizen with developmental disabilities. These areas include helping students transition to community living and employment, rent subsidy, room and board expenses, self-advocacy, community inclusion activities, adaptive equipment, home modifications and emergency placement care.

**Service Coordination:** For many individuals, service plans are developed, coordinated, and managed by Board staff. These staff are titled Service and Support Administrators, (SSA). The number of service plans has increased significantly over the past couple of years, therefore the Board had to hire additional SSA staff.

## **Administration:**

This includes the Board's indirect operational costs including contracted services such as Information Technology (IT) support and for various services provided by MEORC. MEORC is a council of government formed by the County Boards of DD within our region of Ohio to secure several different administrative services by sharing the costs for those services with the other County Boards. Administrative functions that Carroll County Board of DD could not afford independently.

## **Transportation:**

The Board provides student bus transportation to and from Carroll Hills School as well as transportation for student transition and employment services. A small portion these costs would also be miscellaneous travel and maintenance costs to vans used in various ways throughout the organization.

## **Medicaid Services Match funding:**

With local levy dollars, the Board provides funding, training and support to several agency and independent providers who deliver quality homemaker personal care, employment, and transportation services to Carroll County citizens with developmental disabilities. Currently there are 129 individuals in Carroll County that have a Medicaid Waiver. With this waiver, service plans are formed and managed by Board staff and federal funding is pulled down through Medicaid which pays about 63% of the total cost of the services. The State of Ohio also pays a portion of these service costs. Match funding to these Federal and State dollars are paid using our local levy funds.

## **Building-Facility:**

Carroll CBDD operates two locations, the Board offices on High Street, and Carroll Hills School on Kensington Road. These costs include the maintenance and updates of both facilities and grounds as well as any capital improvement costs.

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# Service and Supports

Mathual Campbell, Director of Services and Supports

## What is Service and Support Administration (SSA)?

Service and support administration includes many job duties of a person who works for a County Board of Developmental Disabilities (County Board of DD). In most counties, this person is referred to as a Service and Support Administrator or SSA.

## What is an SSA?

A service and support administrator (SSA) is a person who works for a County Board of DD and is assigned to you to act as the primary, or main point of coordination for your services and supports. Your SSA is a trouble-shooter, problem-solver, and an advocate for you.

## Who can receive Service and Support Administration?

If you are a person with a developmental disability, you are eligible to have an SSA and receive service and support administration when:

- You receive Medicaid Waiver services administered by the Ohio Department of Developmental Disabilities (DODD), or
- You are age 3 or older and request (ask) to have an SSA, or
- You live in an Intermediate Care Facility (nursing home or ICF) *and* ask for help to move from the facility to the community.

## SERVICE AND SUPPORT ADMINISTRATION - Ohio Administrative Code 5123:2-1-11

### Major Unusual Incidents Report

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Shannan Boone, MUI Contact

When an MUI occurs, we provide services that immediately protect the person's health and safety. An MUI (major unusual incident) is an alleged, suspected, or actual occurrence of an incident, when there is reason to believe the health and safety of an individual may be adversely affected and the individual may be placed at a reasonable risk of harm. Unusual Incidents may be events involving a person with a developmental disability that are not consistent with daily operations, care, or habilitation of that person. Unusual incidents are anything that is not an MUI, such as medication errors when there is not a reasonable risk of harm, falls, peer-to-peer incidents that are not MUIs, overnight relocations due to natural disasters, fire, mechanical failure and any other identified by the agency provider or the county board. These incidents are handled at the provider level.

DATA	2017	2018	2019	2020	2021
Unusual Incidents filed	2040	2028	No Longer Managed By CCBDD For All Providers		
Major Unusual Incidents	82	84	76	61	73
Protocol MUI Cases	25	25	17	15	18
Substantiated MUI's	14	17	13	4	6

# Carroll Hills Family and Children's program Center

Ryan Buck, Director of Educational Services



**Preschool** is offered at Carroll Hills School with four half day integrated classes for children ages 3-5 from Carroll County. There is also an all-day preschool option that attend four full days per week. Carroll Hills Preschool includes Preschool 1, Preschool 2, and PreK class (all day). Most to all PS2 and PreK students transition to kindergarten. Each preschool class can have up to 12 children enrolled. All preschool students are screened by their home district. Half (up to six) of the students in each class are eligible for services in some area of developmental delay such as speech/language, social-emotional-behavior, motor, or cognitive skills. The other six preschoolers are enrolled as same-age peers who exhibit typical developing skills. The children learn and play together in a positive energetic environment.





The Carroll Hills School-Age program provides classroom instruction for student’s ages 6-21 that have significant developmental delays and/or other disabilities. Two school-age classrooms are housed in Carroll Hills School: an intermediate class and a high school class. Our elementary class is once again being held at Carrollton Elementary to promote community integration. The focus of these classes is not only on functional academic skills, but also daily living and vocational skills as well. Teachers utilize Unique Curriculum, reading programs, supplemental materials selected by staff, as well as specific individualized modifications and interventions to provide the most appropriate education for our students.

Hands on active learning is a focal point in all classrooms. Students use manipulatives and real-life experiences to develop and master essential concepts including communication skills (verbal, assisted tech, reading, and writing), math skills (including money concepts), social /adaptive

skills (appropriate behavior and self-help) and vocational/independent living skills including cooking and housekeeping.

Employability skills are also developed in community businesses such as intern experiences at Knickers, a local church, Carroll Lanes, and the Carroll County Board office. It is our hope to provide the students with the tools necessary to live as independently as possible following the conclusion of their school program.

Eligible students have access to speech and language therapy, occupational therapy, and physical therapy during the school day.

Beginning of the 21-22 school year, we welcomed a new school age teacher to our Carroll Hills Team. Kristin Talarico, Intermediate Teacher.



# Early Intervention

- Early Intervention provides services to infants and toddlers that reside in Carroll County with a diagnosed disability or showing a risk for delay(s). Services include home visitation and virtual, parent education, as well as speech, occupational and physical therapist. Working with families is the focal point of early intervention. Studies have proven that children receiving early intervention services during this critical period in their life benefit the most.
- We continue to adopt the Primary Service Provider (PSP) model of service delivery. This is a team/coaching approach to services. Our team consists of a developmental specialists, speech and language pathologist, occupational therapist, physical therapist, BCMH nurse, and Help Me Grow service coordinator. We use a transdisciplinary approach to teaming, and everyone is available to the family depending on needs.
- A key feature to the PSP model of service delivery is weekly team meetings. Each Tuesday from 8:30-9:30 we meet at the school or Zoom to discuss upcoming evaluations, current caseload, and talk about coaching opportunities which gain valuable insight from the professionals on the team.
- Since July 1<sup>st</sup>, 2021, visits have started to be in person if families chose being outside. As the weather changed to fall, we went back into the homes. The families had the choice of in person or virtual visits.
- In July of 2021, Early Intervention set up the Hot Spot booth at the Carroll County Fair. Staff tended the booth every day being able to talk to families and hand out information.
- In August of 2021, Early Intervention set up at the Back-to-School Extravaganza and passed out bags with information to families about Early Intervention. Bags were also distributed during the community parade.
- The year 2021 has been quite a different year for Early Intervention with a wonderful team working together to serve our families in Carroll County by learning to continue to do virtual visits while going back in person. We continued to serve our families the best possible way that we could.
- At the end of September 2021, we had welcomed a new service coordinator to the team, Samantha Kidder, that will be working mostly in Carroll County whereas Heather Wylie, our last service coordinator, took a full-time position in Stark County.



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# Strategic Plan Outcomes

## Develop an Engaged Workforce

- The Board continues to promote Good Life training. The Board has one staff as a Good Life facilitator.
- The Board continues to utilize Bonusly to address company culture.
- Mid-East Ohio Regional Council completed the third employee engagement survey.
- The Board continues to utilize an evaluation system which included incentive pay.
- Yearly pay and benefits data is shared with staff.

## Invest in Innovative Programs

- The Board continues to contract with MEORC for Pennie Chappell's provider recruitment services. She provides provider support and monthly meetings. We continue to encourage new providers and further develop local providers. Carroll County has a new shared living provider and a new agency provider Omega.
- The Board provided free of charge Personal Protective Equipment (PPE) and disinfectants. The Board also encouraged Board staff to work for providers during the pandemic. The Board provided gift cards to Jimmy's Pizzeria for Direct Support Professionals (DSP) appreciation month.
- Second one-time payment to support providers was paid in April 2021 in the amount of \$94,734.
- The Board paid COVID-19 provider hours of approximately \$38,000.
- Hired a Director of Family Supports for children ages 3 to 22. The plan is to fill gaps in services for families.

## Financial Accountability

- Board currently has 87 IOW, 43 Level 1, and 4 SELF waivers.
- Carroll Hills School continued to provide preschool services and maintained a 4-star rating under Step Up to Quality.
- The Board purchased a vision screener for Carroll Hills School.
- The Board purchased seven new computers for staff.
- The Board replaced a hot water heater at the school.
- The Board approached the Budget Commission and then the Commissioners after approving a resolution to hold back our main operating levy in 2022 by a half mill. The Board reached its goal of having one years-worth of operating expenses in reserve.
- Hired a Medicaid Service Manager to support providers and manage waiver costs.

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# Strategic Plan Outcomes

## Achieve Meaningful Outcomes

- The Board continued to pay for two days a week for anyone without waiver funding to attend Adult Day services. The Board contracts with MEORC for Pennie Chappell to provide provider support.
- The Board continues to have an elementary classroom at Carroll Exempted Village School District.
- The Board now has three restrictive measures that were approved through Human Rights Committee. All restrictive measure strategies must have fading strategies in place.
- Everyone is on a person-centered individual services plan. All SSA staff have completed the new Ohio Individual Service Plan training.
- Carroll County now has a People First Chapter for self-advocacy.
- ONI continues to provide housing for four individuals.
- There were six successful community job placements in 2021.
- Carroll Hills School did as much as possible with community employment during the pandemic. The students worked four days in the community at Knickers, Assembly of God Church, Carroll Lanes, and County Board Offices.
- The Board continues to work with Carroll County Early Childhood Collaborative Group to serve children age birth to six.
- The Board contracts with Stark ESC to provide service coordination for birth to three.
- The Board continued to fund and staff Early Intervention services using the Primary Service Provider approach for birth to three-years-old. The Primary Service Provider model is when the professional in most need for the child will go into the home to work with the family. This could be a speech therapist, occupational therapist, developmental specialist, or physical therapist. The Board served 46 early intervention children and seven evaluations.
- The Board funded 48 families through Family Selected Services in 2021.
- The Board either funded or coordinated agreements for funding of therapy services for early intervention, extended school year, and school services.
- Carroll Hills School continued to provide services for students ages 5-22.
- The Board continues to fund therapy services through a contract with Stark Educational Service Center (ESC). The Board now contracts with East Central Ohio ESC for speech therapy services.

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# Community Network

In 2021, the self-advocacy program continued to grow. Three providers, Carroll Hills Industries, Starlight Enterprises, and Mayle Homes, participated in self-advocacy meetings at their day sites each month. Through these meetings an average of 30 people participated in exploring activities to help improve communication, leadership, problem solving, and other skills needed to exercise self-advocacy. There were also connections made with Brown Local, Carrollton, and Minerva High Schools which allowed for approximately 30 students to meet monthly for self-advocacy meetings.

In March 2021, Sonya Livengood and Alaina Ulman participated in the virtual DD and Advocacy Day Program at the State House in Columbus. They were able to hear presentations from state legislators on Ohio’s plan to help improve the lives of Ohioans with disabilities. They were also able to hear presentations from others who had ideas on how their own lives could be improved.

In October, six individuals and four County Board staff attended the Synergy Conference in Sandusky, Ohio. We were able to attend two days of classes in which we learned about various topics such as integrity, personal growth, empowerment, person-centered services, mental health, budgeting, technology, leadership, employment, etc.

The Carroll County People First Chapter, a county wide self-advocacy group was started in early 2020 and has continued into 2021. We have 15 members that meet regularly at the Chop House, a local restaurant. Carroll County People First hosted a car wash fundraiser and a bake sale fundraiser in 2021, raising \$500. The group has hosted local speakers to present topics to help improve advocacy skills and learn to advocate on both local and state levels. Two of the members attended a Village of Carrollton Council meeting and presented issues with sidewalk and building accessibility. The Carroll County People First Facebook page had 375 followers at the end of 2021. The online Christmas Talent Show reached 3847 people on social media.



Sonya, Alaina, and Ashley attending the Virtual DD and Advocacy Day Program.



Carroll County People First Chapter members at July’s meeting

# Special Olympics

Due to COVID, both bowling and basketball games and matches were cancelled, but the athletes were able to social distance while practicing and working on their skills. All competitions including summer games were canceled.

Track and bocce was able to practice weekly and held a meet in Minerva with Stark County on May 22, 2021. Bocce finished their final meet at Family Disabilities Service on June 24, 2021.

In July, Ryan Buck took over as Special Olympics Coordinator just in time for golf season. Twenty athletes participated at Carroll Meadows Golf Course.

Bowling and basketball started the 2021-2022 season in November.



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# Carroll County Board of Developmental Disabilities

## Vision, Mission, and Values

Vision: An Integrated Community

Mission: To empower, engage and support through personalized opportunities

Value: Mutual respect, Always there, Teaching others, Great relationships, Always improving, Working together, Inspiring success

### 2021 CCBDD MEMBERS:



PRESIDENT: Mrs. Patti J. Gotschall

VICE-PRESIDENT: Raye Oheidhin

SECRETARY: Diana Strader



Debra Shaw

Kristen Long

Deb Postlewaite

Katie Bailey

Dedicated to support and serve individuals with developmental disabilities

The members of the Carroll County Board Developmental Disabilities are unpaid volunteers who are appointed by the County Commissioners or Probate Judge.



**Community Employment**



**Jet Program**



**Synergy Conference**



# CARROLL COUNTY

## BOARD OF DEVELOPMENTAL DISABILITIES

New Website and Logo March 2021- [carrollcbdd.org](http://carrollcbdd.org)  
Facebook - [@carrollcbdd](https://www.facebook.com/carrollcbdd)

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